COVID-19 Community Team Outreach Tool
11/2/2022 System Updates

Update to Resource Referral

An update has been made to the resource referral. In the "**Type of Campaign**" field, there is no longer an option for "**Connected with CHW (if applicable)**". If a referral is made to a CHW, that should be selected in the "**Agency**" field (see below)

In the "**Referred To**" section at the bottom of the referral, there is now an option within the "**Agency**" field for "**NC CARE 360**".

Updates to Vaccination Section

Updates have been made to the "**Vaccination**" section within a monitoring event.

1. **Novavax** is now included in the drop-down of options for "**Vaccine Type**" for all doses.

2. There are new fields for documenting a person's most recent booster dose. The "**Vaccine-Most Recent Booster Dose**" and corresponding fields are located at the top of the Vaccination section of the Monitoring Event. The information about a person's most recent booster dose should be entered into the **Most Recent Booster Dose** fields, even if it requires overwriting a previous booster dose. The 3rd and 4th Dose fields should be reserved for documenting Primary Series Doses only.

NOTE:

Refer to the Quick Reference Referrals job aid on the CD Manual for more information about how to complete a resource and vaccine referral.

Update to Ability to Delete Activities

Updates have been made to the process for deleting activities in CCTO. CCTO users will no longer be able to delete activities (phone call, text, task, appointments). Only CCTO Admins will be able to delete activities. If you are not an Admin and need an activity deleted, submit a ticket via the contact tracing help desk, Service Now.
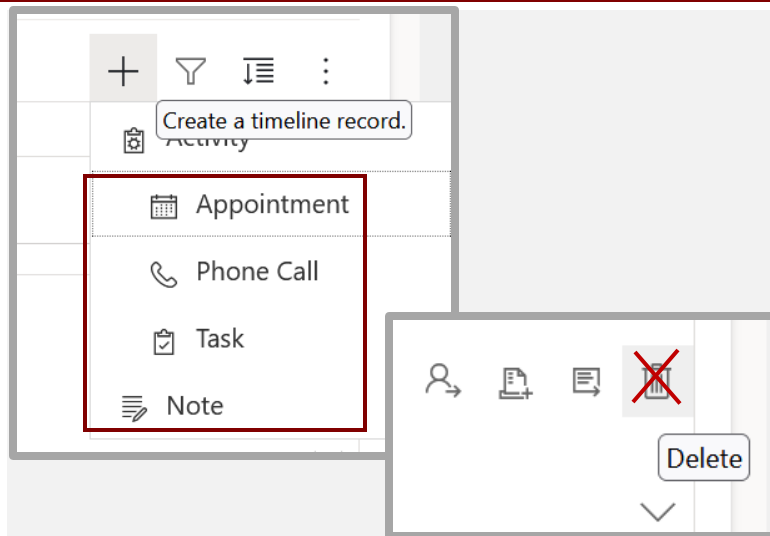
Updates to Assessments

An update was made to the assessment section of monitoring event, as a result of the removal of daily digital assessments. Any elements regarding notification assessments for contacts is no longer needed and was removed. This includes "Notification" as an "Assessment Type", and any notification-related views.

1. This shows what the options for "**Assessment Type**" previously were. After this update, there will no longer be an option for "Notification". You will only see "**Initial**" and "**Monitoring**". Also, two notification-related views were removed from the options for **"Assessments" views.**
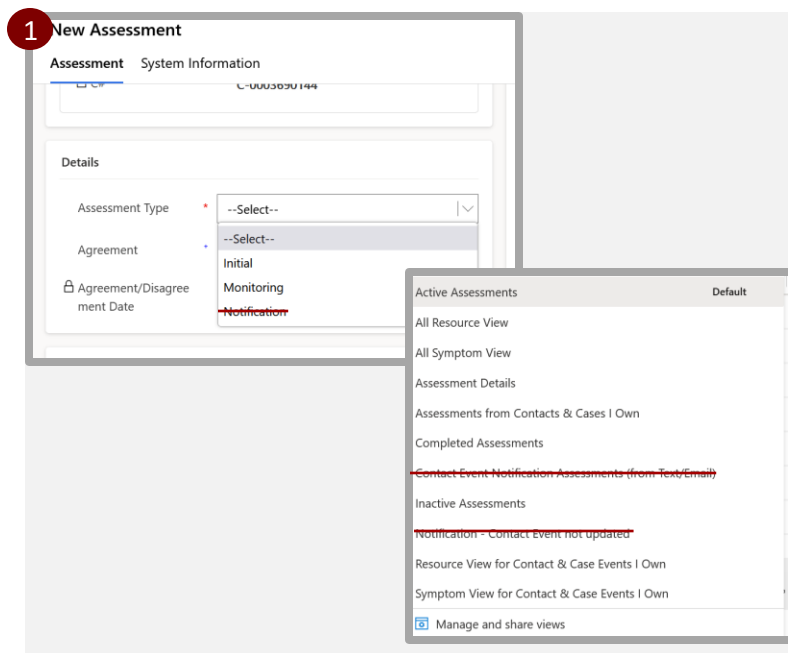
Updates to Case & Contact Portals

Updates have been made to the **contact** and **case portals**. For more information on these updates, please see the Digital Outreach Samples job aid